



FLORENCE
IMMIGRANT
& REFUGEE
RIGHTS PROJECT

TELEPHONE HOTLINE FOR FREE LEGAL ORIENTATION DURING THE CORONAVIRUS/ COVID-19 PANDEMIC

WHAT IS THE FLORENCE PROJECT?

The Florence Project is a non-profit organization that provides free legal education and services to people detained in immigration custody in Arizona. We are not part of the U.S. government. We are an independent entity and our mission is to help you. **We cannot represent you or be your lawyer, but we will give you the information you need to represent yourself.**

OUR SERVICES DURING THE CORONAVIRUS PANDEMIC

Our organization has had to make adjustments to reduce the risk of the spread of the virus and to protect you and our employees. The adopted measures include social isolation (avoiding contact with groups of people) and, for that reason, we are not conducting legal orientations or visits in the detention centers now. During this time of isolation you can communicate with us and receive legal information through:



NEW! Telephone Hotline for Free Legal Information

We are launching a free telephone hotline to provide legal information to detained people who do not have an attorney. If you have an attorney, we cannot answer your questions; you must contact your attorney.

Hours: Monday & Friday, 9 am - 12 pm

Tuesday, Wednesday, and Thursday, 2 - 5 pm

How to Call: Call us using the free legal calls platform (pro bono platform):

- 1) Choose 1 for English
- 2) Enter your detainee PIN number.
- 3) Choose "0" for speed dial call.
- 4) Then press *467 and follow the instructions.
- 5) Again, select your language. Then enter your A#.
- 6) Enter the Florence Project's speed dial number: 1845#
- 7) Wait while your call is connected to the Florence Project



By Mail: The Florence Project, P.O. Box 32670, Phoenix, AZ 85064